

Environment Select Committee

Update to Executive Scrutiny Committee – 17 December 2013

Review of Performance of Housing Providers Update on Progress (including issues/problems/successes)

The main issues and overall aim of this review will determine:

- The performance of Registered Providers (Erimus Housing and Tristar Homes Limited) following the 2007 Small Scale Voluntary Transfer (SSVT) & 2010 Large Scale Voluntary Transfer (LSVT) – specifically in relation to ‘promises’ made to tenants in the Councils pre-ballot Offer Documents.
- The impact of the current economic climate on the ‘promises’ made to tenants in the Councils SSVT and LSVT Offer Documents.

The Committee was to consider the results of a councillor survey and meet Cath Purdy, Chief Executive, Vela Group to discuss the ‘future’ of housing provision at its meeting on 11 November. Due to the poor response rate to the survey and Cath Purdy’s unavailability the Committee did not progress the review as planned.

The Committee meet on 16 December when Cath Purdy will attend after which Members will consider possible recommendations.

The Committee have been positively reassured that the promises are either being met or are being surpassed and therefore no recommendations have been identified that relate specifically to the delivery of offer document promises’. However one area which has been highlighted throughout the scrutiny review and therefore a potential for recommendation relates to general communication between councillors and all social housing providers. This should improve Member awareness and cover automatic invitations to walkabouts in their wards, potentially the sharing of complaints, and two-way communication between Council scrutiny and individual Registered Provider tenant scrutiny regarding reviews and findings.